

# Telephone Banking



If You Would Like	Then You Need	Key Benefits
Access to your basic account information anytime via telephone.	<b>Telephone Banking</b>	<ol style="list-style-type: none"><li>1. Information is available 24/7</li><li>2. A friendly voice walks you through all of the steps</li><li>3. No need to sign up or fill out an application</li><li>4. Fast and efficient</li><li>5. No Internet Access is needed</li></ol>

## Telephone Banking is available 24 hours a day, 7 days a week—Simply dial 800-340-4TMB (4862)

For fast and efficient service, use any telephone to call our telephone banking system and we'll guide you step-by-step. A friendly voice will greet you and lead you through all of the options. It's that simple!

You can use our telephone banking system anywhere and anytime. During business hours you can easily transfer to a Milford Bank Customer Service Representative by pressing 0.

There is no need to sign up or fill out an application. Your up-to-date account information is available whenever you are.

### You can:

- Check your account balance and available funds
- Verify that checks have cleared
- Confirm deposits have been posted to your account
- Transfer funds between your eligible checking and savings accounts
- Make loan payments
- Hear the latest rates
- Place a stop payment on a check

To start, call 800-340-4862. Enter the last four digits of your social security number. You will then be prompted to create a Personal Identification Number (PIN) for future access to our automated banking system.

### Having trouble accessing your information?

- You must enter your account number exactly as shown on your statement or in your loan coupon book
- Some older passbook savings account numbers are too short for the system to recognize. If your account number has less than nine (9) digits, you can still access your account information by adding 1 and enough 0s to make a total of nine (9) digits. For example, if the account number printed in your passbook is 12345, enter 100012345 when prompted for your account number.
- Only **Statement** savings accounts will accept automated funds transfer requests. You cannot transfer money in to or out of a **Passbook** savings account over the telephone.
- During regular business hours, you can always press 0 to speak with a Milford Bank Customer Service Representative.
- If you are unable to access the system, please call us at 203-783-5700 during regular business. We'll have you banking over the telephone right away!



**Clip and save this wallet card!**



**800-340-4TMB (4862)**

Some popular options are:

1. Account Balance
2. Additional Account Information
3. Account History
4. Funds Transfer and Loan Payments
5. Change PIN
6. Request a statements, Stop Payment, Order Checks
0. Customer Service Assistance (during business hours)

Always there for you. Call, click or stop by anytime to discuss the products and services which best meet your needs and lifestyle.

**(203) 783-5700**  
**[milfordbank.com](http://milfordbank.com)**



**THE MILFORD BANK**  
Member FDIC  
*Always There.*