

Highlights & Happenings

Dear Customer:

We understand and share your concerns surrounding the recent coronavirus outbreak and the speed at which it's spreading. We want you to know that The Milford Bank is taking precautions to help keep our customers and our employees safe. Such measures include making hand sanitizer available in our offices, and wiping down counters, ATMs, check writers, and door handles more frequently than usual.

We will continue to monitor information associated with the coronavirus. Should any disruption to our business occur, we will proactively keep you informed.

In the meantime, the general public is advised to adhere to the following preventative guidelines:

- Wash hands with soap and warm water for at least 20 seconds.
- Avoid touching your eyes, nose and mouth.
- Stay home and rest if you aren't feeling well.
- Cover your coughs and sneezes with your elbow or a tissue.
- Use alcohol-based hand sanitizer.

- Disinfect frequently touched objects and surfaces.
- Avoid close contact with others who are ill.
- Drink plenty of water and get regular exercise.
- Opt for a fist bump, head nod or a wave in lieu of a handshake.

Fortunately, during this time, you have many options to conduct your banking in instead of coming to the Bank.

- Use Online or Mobile banking to deposit checks, check balances, pay bills, get eStatements, transfer funds and more. Sign up for online banking. You can find our apps for mobile banking on Apple or Google Play.
- Apply for a mortgage or home equity online.
- Check balances and transactional information, transfer funds and hear rates over the phone by calling 800-340-4862 (4TMB).
- Call us at 203-783-5700 for assistance with your Banking.

While the coronavirus is concerning, as of today, our operations have not been impacted. It is important to note, however, that the situation is dynamic. We will continue to provide updates as needed via enews communications, our website and on Facebook, Twitter and Instagram.

Upcoming Bank Events:

May 9th, Shred and Recycle Event, Post Road West Office 295 Boston Post Road, 10:00 am to 1:00 pm

Shred & Recycle Day



Bring your outdated paper and electronics to The Milford Bank for ethical disposal.

- **FREE** Electronics Recycling for the public
- **FREE** Document Shredding for TMB customers
- \$5 fee per box of Documents Shredded for Non-Customers (100% of proceeds will benefit a Milford Food2Kids)

Please note: There will be a 3 box limit of paper per household or business. First come first served.

Sunday, June 21st, 6th Annual Milford Moves 5K Run / Walk on Father's Day, 9:00 am

This family-friendly event is a fundraiser honoring local Veterans. All proceeds raised will be donated to Milford's Veterans groups. We encourage all abilities to join us!

To become a sponsor, contact Peter Berube at 203-783-5700 or pberube@milfordbank.com.

For more info or to sign up: milfordmoves.com



Happy Anniversary!

Nancy Senk	17 Years	Aniela Sandor	6 Years
Jay Hegener	8 Years	Alyssa Williston	6 Years
Neil Thomas	6 Years	Michael Dawid	2 Years

Quick Start Guide to Online and Mobile Banking

Mobile Banking App

Download the mobile banking app for your iPhone or Android to access your accounts and perform certain functions from within the application.



Use our mobile app to:

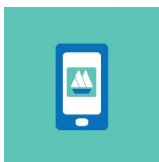
- Check Account Balances
- Review Recent Account Activity
- Transfer Funds (between Milford Bank accounts)
- Pay Bills
- Change / Cancel Pending Payments
- Find ATM / Branch Locations
- Make Deposits

To sign up:

- Log into online banking, register for Mobile Banking by going to the “Options” tab, and clicking the “Mobile Banking Profile” link.
- Select Mobile App as one of the services you would like to use.
- Download The Milford Bank’s Mobile Banking App. Log in using your Online Banking credentials.

Mobile Browser

Access our mobile-friendly website through your mobile phone’s internet browser. Log into online banking the same way you would at a computer.



Use our mobile-friendly browser to:

- Check Account Balances
- Review Recent Account Activity
- Transfer Funds (between Milford Bank accounts)
- Pay Bills
- Change / Cancel Pending Payments
- Find ATM / Branch Locations

To sign up:

- Log into online banking, register your mobile phone number by going to the “Options” tab, and clicking the “Mobile Banking” link.
- Select Mobile Browser as one of the services you would like to use.

- A link to the mobile site will be sent to you via text message.
- Click on the link provided in the text message. (Bookmark the website or save the URL so you can access the site in the future.)

Text Banking

To sign up:

- Log into online banking, register your mobile phone number by going to the “Options” tab, and clicking the “Mobile Banking” link.
- Select Text Banking as one of the services you would like to use.
- Choose which accounts you would like to access via Text Banking.
- Follow the instructions.

You can text **The Milford Bank** at **481-79** with simple short code commands for access to:

- Account Balances
- Recent Account Activity
- ATM / Branch Locations

Text Messaging Keywords and how to use them:

B, BAL, BALANCE, BALANCES

Check balances for accounts registered for Mobile Banking.

STMT, TRAN, HIST (followed by account nickname)

Check most recently posted transactions of the account you specify with the account nickname. For example, if you registered your primary checking account under the nickname CHK1, you would text: TRAN CHK1.

ATM, BRANCH, BOTH (followed by address)

Find ATMs, Branches, or both near a specified address.

HELP, HLP

For more information about Mobile Banking Keywords. For additional help, please call customer service: (203)783-5700.

*Data and Messaging rates may apply. To use the text banking service, your mobile phone must be capable of sending and receiving text messages to and from a short code. Most mobile phones have this capability, so your phone is most likely compatible with our text banking service. Please note that some mobile service carriers charge for texting. Contact your cell phone provider for more information regarding your text messaging plan.